HOME CARE MEMBERSHIP

Preventive Home Maintenance for Only $99 a Year

Taking care of a home means keeping up with dozens of little things - and sometimes those little things are easy to overlook.

The DK Home Services Home Care Membership gives homeowners and renters an affordable way to stay ahead of routine maintenance, take care of everyday household needs, and catch visible problems before they have an opportunity to become larger and more expensive.

$99 PER YEAR
Two scheduled Home Care visits • Up to one hour of maintenance labor per visit

WHAT YOUR MEMBERSHIP INCLUDES

We'll help take care of routine preventive maintenance, handle smaller household needs, and keep an eye out for visible concerns that may deserve additional attention.

Your scheduled visits may include:

- A/C drain-line cleaning and routine accessible HVAC maintenance
- Smoke and carbon-monoxide detector testing and battery replacement
- Plumbing and water-connection checks
- Water-heater checks and routine accessible maintenance
- Appliance maintenance and accessible filter checks
- Garbage-disposal and fixture checks
- Garage-door and hardware checks
- Minor adjustments and simple maintenance
- Minor household item assembly when it can reasonably be completed during the visit
- A general look for visible maintenance concerns that may need attention

NEW MEMBERS SAVE 25% ON LABOR

ONE-TIME 25% LABOR DISCOUNT
You choose when to use it.

Every new qualifying Home Care Membership includes a one-time 25% discount on labor for a qualifying handyman or home-repair service. Use it now - or save it for a bigger project later while your qualifying membership remains active.

The discount applies to labor only. Materials, parts, supplies, permits, and other non-labor costs are not discounted. It cannot be combined with another labor discount.

HAVE SOMETHING THAT NEEDS PUTTING TOGETHER?

Included visit time can also be used to help assemble reasonably sized household items such as small furniture, shelving, organizers, household accessories, and similar products.

Let us know what you need assembled before your visit. Larger or more complicated assembly projects may be handled separately as a handyman service.

ADD PEST CONTROL & SAVE 10%

10% OFF QUALIFYING RECURRING PEST CONTROL
Bundle it with your Home Care Membership.

One local company can help **maintain your home, handle repairs, and protect against pests.**

CATCH SMALL PROBLEMS BEFORE THEY BECOME EXPENSIVE ONES

A slow leak, clogged A/C drain, loose connection, failing detector, or overlooked maintenance issue can become a much bigger problem when it goes unnoticed.

Your scheduled Home Care visits provide another opportunity to spot visible concerns early and let you know when something may need repair, monitoring, or additional attention.

WE SEE IT. WE TELL YOU. YOU DECIDE WHAT HAPPENS NEXT.

MEMBERS GET MORE THAN MAINTENANCE

Your membership isn't only about the two scheduled visits. It also gives you additional benefits when you need DK Home Services during the rest of the year.

Priority Service. Enrolled Home Care Members receive priority scheduling over non-members when availability is limited. Priority does not guarantee immediate or same-day service.

No Extra Weekend or Emergency Premium. Enrolled Home Care Members do not pay the additional $25 weekend or emergency service-call premium charged to non-members. Normal service charges, labor, materials, parts, and other applicable costs still apply.

RENTERS ARE WELCOME TOO

Sometimes renting doesn't mean everything is taken care of.

There can be a gap between what a landlord or property manager handles and the smaller maintenance items and everyday household needs that still need attention. DK Home Services can help fill that gap with routine home-care assistance, priority service, and a familiar local company to call.

Need help with a routine maintenance item? Have something small that needs assembled? Need another set of experienced eyes to look at a household concern? That's where we may be able to help.

If we notice something that appears to be the property owner's responsibility, we'll let you know so you can bring it to your landlord or property manager's attention.

IMPORTANT FOR RENTAL PROPERTIES

DK Home Services cannot make physical alterations or modifications to a rental property based solely on a tenant's authorization.

Any service that would alter, modify, install, remove, replace, or make a permanent change to the property requires the direct involvement and authorization of the landlord, property owner, or authorized property manager before the work can be performed.

Routine services that do not alter the property may still be available to the renter through the Home Care Membership.

OWN RENTAL PROPERTIES OR MULTIPLE LOCATIONS?

The $99 Home Care Membership is designed primarily for an individual home. If you own rental properties, apartments, duplexes, multiple buildings, or properties at different locations, DK Home Services also offers a dedicated **Property Care Membership** with multi-unit and multi-location pricing and discounts designed specifically for landlords and property managers.

PROPERTY CARE MEMBERSHIP
Ask about multi-unit and multi-location options.

YOUR INITIAL HOME MAINTENANCE PROFILE

When you enroll, the initial setup appointment is used to build a Home Maintenance Profile for your property. We record useful information about maintainable appliances and equipment, such as manufacturer, model, serial number, filter sizes or types, and equipment locations.

This setup appointment is separate from your two scheduled annual Home Care visits.

PARTS, MATERIALS & ADDITIONAL TIME

Parts and materials are not included. You may provide the appropriate items, or DK Home Services may supply them and invoice them separately.

If an eligible visit requires more than the included hour, additional approved service time is **$50 per hour**, billed in 30-minute increments at **$25 per additional half hour.** We will get your approval before adding billable time.

OPTIONAL EXTERIOR MAINTENANCE VISIT UPGRADE

A scheduled Home Care visit may be upgraded for simple exterior cleaning and maintenance when the work can be performed safely with minimal ladder use.

Eligible work may include accessible walkways, patios, porches and entry areas; exterior windows and accessible screens; accessible first-story gutter clearing; exterior fixture cleaning; and exterior cobweb or debris removal around doors, windows, porches and soffits.

Minimal ladder work means stable-ground access using a ladder up to 16 feet. Roof access, scaffolding, lifts, special climbing equipment, and fall-protection work are outside the base membership. Upgrade pricing and included upgrade time are established separately.

HOME CARE FOR $99 A YEAR

TWO SCHEDULED VISITS
Up to one hour of included maintenance labor per visit

PLUS MEMBER BENEFITS
Priority service • No extra $25 weekend/emergency premium
One-time 25% qualifying labor discount • 10% qualifying recurring Pest Control savings

WHY THE MEMBERSHIP CAN PAY FOR ITSELF

The membership is designed around small, practical benefits that add up: two scheduled maintenance visits, priority scheduling, no additional $25 weekend/emergency service-call premium, the one-time 25% qualifying labor discount, and qualifying Pest Control savings.

The bigger value is having another opportunity to catch a visible maintenance concern before it becomes a larger repair.

IMPORTANT

This is a preventive home-maintenance membership. It is not a home warranty, service contract for equipment failure, or insurance policy.

FREQUENTLY ASKED QUESTIONS

DK Home Services Home Care Membership

How much does the Home Care Membership cost?

The Home Care Membership is $99 per year.

How many scheduled visits are included?

Two scheduled Home Care visits are included each membership year, with up to one hour of maintenance labor included during each visit.

Is the enrollment/setup appointment one of my two visits?

No. The initial setup appointment creates your Home Maintenance Profile and is separate from the two scheduled annual Home Care visits.

What can be done during a Home Care visit?

Routine preventive maintenance, accessible checks, minor adjustments, detector service, A/C drain-line cleaning, appliance and filter checks, small household assembly, and other eligible maintenance tasks may be completed as time permits.

Are parts and materials included?

No. Parts, materials, batteries, filters, and other consumable items are not included. You may provide appropriate materials, or DK Home Services may supply them and invoice them separately.

What if the work takes longer than the included hour?

Additional approved service time is $50 per hour and is billed in 30-minute increments at $25 per additional half hour.

Can I use my included visit for a repair?

Eligible small maintenance or household tasks may be completed during the included visit time. Larger repairs, replacements, or projects are handled separately and quoted or billed as applicable.

What is the 25% new-member labor discount?

Every new qualifying Home Care Membership includes a one-time 25% discount on labor for one qualifying handyman or home-repair service. You choose when to use it while the qualifying membership remains active.

Does the 25% discount include materials?

No. It applies to qualifying labor only. Materials, parts, supplies, permits, and other non-labor costs are not discounted.

Do members receive priority service?

Yes. Enrolled Home Care Members receive priority scheduling over non-members when availability is limited. Priority service does not guarantee immediate or same-day availability.

Do members pay the weekend or emergency premium?

Enrolled Home Care Members do not pay the additional $25 weekend or emergency service-call premium charged to non-members. Normal service charges and other applicable costs still apply.

Can renters join?

Yes. Renters may use the membership for qualifying routine services that do not alter the property. Permanent changes require authorization and involvement from the landlord, property owner, or authorized property manager.

Can I add exterior maintenance to a scheduled visit?

An optional exterior maintenance visit upgrade is available for eligible accessible exterior cleaning and maintenance. Pricing and included upgrade time are established separately.

Can I bundle Pest Control?

Yes. Qualifying recurring DK Home Services Pest Control can be bundled with the Home Care Membership for the member Pest Control savings described in the membership.

Is this a home warranty or insurance policy?

No. This is a preventive home-maintenance membership. It is not a home warranty, service contract for equipment failure, or insurance policy.

What if I own several rental units or locations?

The $99 Home Care Membership is primarily designed for an individual home. Landlords and property managers with multiple units or locations should ask about the DK Home Services Property Care Membership.